



COVID-19 REOPENING - WHAT IS DIFFERENT & WHAT DO I NEED TO KNOW?

PLEASE READ THIS FULLY

Prior to your appointment:

- When you make your appointment, you will be asked to fill out a Covid-19 screening form then tick and print your name to state that the information you have provided is accurate and correct to the best of your knowledge
- This needs to be completed prior to each appointment; I cannot see you without it being completed
- Payment for your treatments will now be taken when the appointment is made to limit the handling of cash, use of payment machine and reduce the time you are in the treatment room

When you arrive for your appointment:

I have allowed additional time (30 minutes) between appointments to ensure that each client has sufficient time to leave the premises before the next client arrives and to thoroughly clean and ventilate the treatment room and bathroom facility.

All surfaces in the treatment room will be sanitised by me prior to each appointment. The couch will be sanitised, and all couch furniture will be cleaned and sanitised prior to each treatment. A freshly laundered set of towels will be used for each treatment.

- When you arrive, please remain outside the building and I will come out to meet you. I will be insisting that all clients arrive wearing a face mask
- I will be wearing a face mask throughout the appointment and a visor during treatment, in accordance with current guidelines
- Hand sanitiser will be available, and I will ask you to sanitise your hands on entry to the treatment room before the appointment commences
- You will be asked to sign a second screening form prior to your appointment, using a sanitised pen
- There will be a large plastic storage container provided for you to place your clothes and belongings in while the treatment takes place; please avoid bringing in additional bags or items with you. The storage container will be sanitised between each appointment
- If you are an NHS front line worker, please get changed out of your uniform prior to attending your appointment
- I will only allow 1 person in the treatment room at a time; the only exception to this is anyone under 18 or those with special needs who may need a chaperone or carer present
- If you need to be driven to your appointment, your driver will always be asked to stay in the car during your treatment
- During your treatment a window will be kept open to ensure ventilation of the room
- Once your appointment is finished, I will show you to the door, opening the doors for you

Please be assured that Simon Wintle Soft Tissue Therapy will follow the Public Health England guidelines regarding cleaning and PPE, and where possible will adhere to social distancing guidelines.

I have undertaken a risk assessment to identify and reduce risks as far as reasonably practicable.